

**Starts  
October  
2020**



**FREE  
TRAINING**

## CPD Training

**It study is online and self-directed with tests at the end to assess understanding**

### Conflict Management

This course has an estimated completion time of 4 hours.

This conflict management training course aims to give your employees the knowledge and understanding to manage conflict in many forms, as well as teaching them how best to positively support individuals – an essential skill for anyone looking to move into a team leader or management position.

### Organising and Delegating

This course has an estimated completion time of 2 hours.

This course's online content and assessments mean participants can benefit from completing some project management training from their homes, in their own time.

This course will give learners the knowledge they need to understand the core skills required to deal with management responsibilities and to develop as a leader.

### Performance Management

This course has an estimated completion time of 2 hours.

This short, performance management skills course will build learners knowledge of the core skills needed to manage performance and underperformance and to give feedback in the workplace.

### Solving Problems & Making Decisions

This course has an estimated completion time of 4 hours.

This course enables learners to solve problems and make decisions as required by a practicing or potential line manager. It will provide them with the core skills they need to develop as a leader.

### Stress Management

This course has an estimated completion time of 4 hours.

This stress management training course will enable your employees to develop a greater understanding of how to manage stress in themselves and others as required for a potential or existing line manager.