

**WESTMINSTER ADULT EDUCATION SERVICE**

**Equality and Diversity Policy**

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| **Lead**  **Responsibility** | Deputy Head of Service | **Approved by** | Executive Board |
| **Version** | 3 | **Date of approval** | August 2013 |
| **Effective from** | 1 September 2013 | **Reviewed** | February 2016 |
| **Policy applicable to** | All staff, learners, visitors and sub-contractors | **Date of next review** | July 2017 |

**Westminster Adult Education Service**

**Equality and Diversity Policy**

**1. INTRODUCTION**

1.1      Westminster Adult Education Service (WAES) is a direct delivery service within Westminster City Council (WCC) and the Equality Act 2010 requires local authorities to publish equality objective. These are currently these are published on the City Council’s website.

<https://www.westminster.gov.uk/equality-and-diversity>

These objectives are required to help public bodies further the three aims of the general Public Sector Equality Duty:

* Tackle unlawful discrimination
* Promote equality of opportunity
* Foster good relations

WAES’s Equality and Diversity Policy operates within the framework of WCC Equality objectives and outlines how WAES fulfils the public sector equality duty in relation to all its functions.

**2.0 SCOPE OF THIS POLICY**

2.1This is an overarching policy on equality and diversity that applies across all the functions of the Service, including employment, teaching and learning, procurement and marketing and admissions. The implementation of the policy is linked to a number of related policies. Procedures and practices, a list of which can be found at Appendix 1.

2.2 This policy applies to all learners, staff, contracted staff and visitors to our sites in respect of all aspects of the Service’s provision and the employment relationship.

2.3 The Service will also promote the principles of this policy in its dealings with its external contractors through having in place equality and diversity requirements as part of the tender process and documentation.

2.4 The Service will not tolerate any form of discrimination, bullying or harassment on the grounds of:

* age
* disability (including physical or sensory impairments, mental health, long term medical conditions such as epilepsy, HIV/AIDs and neuro-diverse conditions such as dyslexia and ADHD);
* gender;
* gender reassignment;
* maternity and pregnancy;
* race (which includes ethnic or national origins)
* religion or belief;
* sexual orientation;
* marital or civil partnership;
* socio-economic status.

**3.0 RESPONSIBILITIES**

* Strategic responsibility for equality lies with the Head of Service and the Executive Board.
* The Senior Management Team and the Service Quality Review Committee will review equality and diversity issues for learners and staff.
* All staff and learners have a right to work and learn in an environment free from bullying or harassment. Governors, managers, staff and learners share the responsibility for creating an environment that is free from discrimination and which promotes equality of opportunity and values diversity.
* Staff and learners must comply with the policy and treat others with respect at all times.
* Any incidence of discrimination or harassment should be taken seriously and dealt with sensitively. Where learners or staff encounter discriminatory practice or behaviour, including those by a person who provides a service on behalf of WAES, they are expected to actively discourage it and/or to report the matter to their tutor or line manager. Appendix 2 outlines the types of unlawful discrimination.
* Staff should also participate in equality and diversity training and other relevant development activities where possible.
* Line Managers are responsible for ensuring their staff understand equality and diversity issues and how to report any perceived discrimination or harassment. In addition they are responsible for ensuring their part-time staff are not disadvantaged in any way and that complaints of discrimination or offensive behaviour are dealt with promptly.
* Service providers working on Service premises are expected to operate within the law and are encouraged to adopt the terms of this policy.

3.1 **Commitment to Equality and Diversity**

We are committed to embedding equality and diversity through:

* Identifying and removing the potential barriers that may prevent current or future staff and learners from reaching their full potential while studying or working for the Service;
* Providing an environment which values and celebrates diversity and is free from unlawful discrimination, harassment or victimization of any kind;
* Working towards creating a positive and safe environment where staff and learners feel secure and the diversity of all is respected.

In its commitment to learners, the Service undertakes to

* Deliver services to learners in a way which is sensitive to their cultures, ethnic backgrounds, beliefs, sexual orientation, gender, age, class and disabilities;
* Ensure the curriculum offer reflects the needs of potential and existing learners, and includes sufficient equality and diversity content.
* Promote styles of teaching and learning that support learners’ individual needs.
* Provide appropriate support to assist all learners to achieve their potential;
* Make clear our expectations and commitments to equality and diversity in our marketing materials and events, during the learner admissions process and during induction.

In its commitment to staff, the Service undertakes to

* Ensure all staff policies and procedures promote equality of opportunity and are not unlawfully discriminatory in their operation;
* Work towards the achievement of a workforce that is representative of the diversity of the communities from which we recruit and the learner population;
* Ensure training, development and progressions opportunities are available to all staff;
* Arrange training for staff on relevant equality and diversity issues and include equalities issues in training on employment practices
* Consult with appropriate staff to identify any potential barriers to recruitment, promotion and retention;
* Oppose all forms of unlawful or unfair discrimination in all aspects of employment including recruitment, promotion, opportunities for training, pay and benefits, discipline and selection for redundancy related to the protected characteristics.

3.2 **Legal Context**

The Service welcomes and abides by all statutory provisions on equality and diversity. The Equality Act, 2010, recognises nine “protected characteristics”:

* Race;
* Disability;
* Gender;
* Age;
* Sexual orientation;
* Religion and belief;
* Gender reassignment;
* Pregnancy and maternity;
* Marriage and civil partnerships.

Under the Act, the Service has a “public duty” to give due regard to:

* Eliminate discrimination, harassment and victimisation;
* Advance equality of opportunity. This includes the need to:
  + Remove or minimise disadvantage experienced by persons who share a protected characteristic;
  + Take steps to meet the needs of people who share a protected characteristic that are different from the needs of people who do not share the protected characteristic. This includes taking steps to take account of disabled people’s impairments, even when that means treating disabled people more favourably or using positive action to achieve this duty;
  + Encourage persons with a protected characteristic to participate in public life or any other activities where participation is disproportionately low.
* Foster good relations – which can include tackling prejudice and promoting understanding between people of different groups.

**4.0 IMPLEMENTATION**:

4.1The Service has the following measures and plans in place to help it achieve equality and diversity for learners and staff:

* Mission Vision Values;
* The Service’s Three Year Strategic Plan;
* Service Quality Review Committee which has cross-Service equality and diversity responsibilities;
* Performance review meetings monitor equality and diversity issues in curriculum delivery;
* Equality and Diversity monitoring via the SAR process and Action Plans;
* Membership of or links with FE sector organisations that promote equality e.g. the Education and Training Foundation
* Staff and learner awareness raising events to support a range of equality and diversity events;
* Specific services and courses to meet the needs of learners with additional learning support needs e.g. the Additional Learning Support Service,
* Training in equality and diversity areas;
* Compliance with the Prevent Duty
* Service wide events that celebrate equality and diversity;
* Learner surveys, learner and staff focus groups.
* A code of conduct for learners which specifically addresses equality and diversity issues.

**5.0 TRAINING, COMMUNICATION AND AWARENESS**

5.1 The Service is committed to using a number of different ways to communicate our policy to ensure all our staff, governors, learners and visitors:

* understand our commitment to equality and diversity;
* understand their responsibilities and role in the process;
* know where to seek advice and guidance;
* know how to make complaints and are confident that they will be handled effectively.

5.2 These methods will include equality and diversity being covered via;

* training/briefing meetings for all staff/governors;
* briefings for employees and trade union representatives;
* information on local notice boards and on the website;
* details in learner and staff handbooks;
* employee/learner individual induction;
* managers who can guide employees through the policy and procedures;
* articles in the staff newsletter.

**6.0 MONITORING AND EVALUATION**

6.1 Learner enrolment, retention, and achievement, learner surveys and complaints are annually monitored by ethnic group, gender, language, age, disability and learning difficulty and the findings used to inform the Service Self Assessment process.

6.2 Learners’ views on the implementation of the Policy are identified by means of learner surveys and focus groups.

6.3 All aspects of the employment process from recruitment, grievances, disciplinaries, and redundancies through to employment tribunal applications are regularly monitored by managers and governors. Monitoring covers ethnic group, gender, age, disability, religion and belief, sexual orientation. The findings are used to inform employment and development strategies and to address any negative equality and diversity impact where identified.

6.4 The implementation of the Policy is monitored by Governors, by the Executive Board (EB) and by the Service Quality Review Committee.

6.5 Monitoring and review of equality issues feed into the Service SAR, Strategic Plan and Quality Improvement Plan. The Governing Body, EB and Senior Management Team receive reports arising from the monitoring of equality and diversity issues.

6.6 The following systems are proposed, or in place, to monitor and evaluate the equality and diversity impact WAES policies, services, courses and curriculum:

* Annual SARs;
* Learner surveys, learner and staff focus groups;
* Equality Impact Assessments;
* Equality Action Plans;
* Trade Unions.

**APPENDIX 1**

**LINKS TO SERVICE POLICIES, PROCEDURES, PRACTICES**

WCC Equality Objectives

Service Strategic Plan

SARs Curriculum, Course and Support Services

Staff: WCC Policies for e.g. Dignity at Work, Work life Balance guidance (including Maternity/Paternity Leave, Adoption Leave, Parental Leave, Time Off For Dependants, Flexible Working)

Additional Learning Support procedures

Safeguarding and Prevention of radicalisation Policy

Data Protection

Recruitment Policy

Retirement Policy

Managing Sick Leave Policy and Managers’ Guidelines for Managing Sickness Absence

Reasonable Adjustments Guide for Managers

Staff Development (Training and Development) Policy

Dignity at Work (Grievance) Policy

Disciplinary Policy

Equal Pay Policy

Health and Safety policies

ICT Acceptable Use Policy

Code of Conduct for Learners

Procurement Procedures

Dress code

APPENDIX 2

THE EQUALITY ACT: TYPES OF UNLAWFUL DISCRIMINATION

**Direct discrimination** is where a person is treated less favourably than another because of a protected characteristic. An example of direct discrimination would be refusing to employ a woman because she is pregnant.

**Indirect discrimination** is where a provision, criterion or practice is applied that is discriminatory in relation to individuals who have a relevant protected characteristic (although it does not explicitly include pregnancy and maternity, which is covered by indirect sex discrimination) such that it would be to the detriment of people who share that protected characteristic compared with people who do not, and it cannot be shown to be a proportionate means of achieving a legitimate aim.

**Harassment** is where there is unwanted conduct, related to one of the protected characteristics (other than marriage and civil partnership, and pregnancy and maternity) that has the purpose or effect of violating a person’s dignity; or creating an intimidating, hostile, degrading, humiliating or offensive environment **Associative discrimination** is where an individual is directly discriminated against or harassed for association with another individual who has a protected characteristic (although it does not cover harassment because of marriage and civil partnership, and pregnancy and maternity).

**Perceptive discrimination** is where an individual is directly discriminated against or harassed based on a perception that he/she has a particular protected characteristic when he/she does not, in fact, have that protected characteristic (other than marriage and civil partnership, and pregnancy and maternity).

**Third-party harassment** occurs where an employee is harassed and the harassment is related to a protected characteristic (other than marriage and civil partnership, and pregnancy and maternity), by third parties such as clients or customers. For an employer to be liable:

* the harassment must have occurred on at least two previous occasions (although not necessarily by the same harasser or suffering the same type of harassment);
* it must be aware that the previous harassment has taken place; and
* it must have failed to take reasonable steps to prevent harassment from happening again.

**Victimisation** occurs where an employee is subjected to a detriment, such as being denied a training opportunity or a promotion because he/she made or supported a complaint or raised a grievance under the Equality Act 2010, or because he or she is suspected of doing so. However, an employee is not protected from victimisation if he or she acted maliciously or made or supported an untrue complaint. There is no longer a need for a complainant to compare his or her treatment with someone who has not made or supported a complaint under the Equality Act 2010. For example, if a blind employee raises a grievance that the employer is not complying with its duty to make reasonable adjustments, and is then systematically excluded from all meetings, such behaviour could amount to victimisation.

Previous equality legislation recognised disability-related discrimination. The Equality Act 2010 replaces this with two new causes of action in relation to disability – indirect discrimination (see above) and **discrimination arising from a disability**. The latter occurs when a disabled person is treated less favourably because of something connected to their impairment.

**Failure to make reasonable adjustments** happens when an organisation fails to make reasonable adjustments for a disabled person, to avoid the disabled person being placed at a substantial disadvantage when compared to a non disabled person.

In the majority of cases, the Service will be legally liable if a court found that discrimination, harassment or victimisation had occurred. However, it is also important to realise that individuals can also be held responsible for their own actions.

**Customers, suppliers and other people not employed by the Service**

The Service will not discriminate unlawfully against customers using or seeking to use goods, facilities or services provided by the Company.

Employees and learners should report any bullying or harassment by customers, suppliers, visitors or others to their manager who will take appropriate action.

The Service will seek to choose suppliers who work within an Equalities Framework. This requirement is reflected in the tender process and documentation. Where a supplier is found to have breached the E&D requirements of the Service and the Equalities Act the contract will be terminated with immediate effect.